

PRIVACY POLICY

MEAPPOINT LLC-FZ

MEAPPOINT LLC-FZ, a company registered in the Meydan Free Zone, Dubai, United Arab Emirates (the "Company"), is committed to maintaining robust privacy protections for its users. Our Privacy Policy ("Privacy Policy") is designed to help you understand how we collect, use and safeguard the information you provide to us and to assist you in making informed decisions when using our Service.

For purposes of this Privacy Policy, "Site" refers to the Company's website, which can be accessed at www.meapoint.com. "Service" refers to the Company's services accessed via the Site, through which users can ask to be connected with experts or with business counterparts, or apply to join our expert network. The terms "we," "us," and "our" refer to the Company. "You" refers to you, as a user of our Site or our Service.

By accessing our Site or our Service, you accept our Privacy Policy and Terms of Use, and you consent to our collection, storage, use and disclosure of your Personal Information as described in this Privacy Policy.

I. INFORMATION WE COLLECT

We collect "Non-Personal Information" and "Personal Information." **Non-Personal Information** includes information that cannot be used to personally identify you, such as anonymous usage data, general demographic information we may collect, referring/exit pages and URLs, platform types, preferences you submit and preferences that are generated based on the data you submit and number of clicks. **Personal Information** includes your name, contact information, work address, email address, phone number, company, position, country, the details of any request you send us, and if you join our network we may collect further information such as employment information, ID numbers, banking information, payment preferences and feedback concerning your experience as an Expert, which you submit to us through the forms on the Site or by email.

1. Information collected via technology

In an effort to improve the quality of the Service, we track information provided to us by your browser when you view or use the Service, such as the website you came from (known as the "referring URL"), the type of browser you use, the device from which you connected to the Service, the time and date of access, and other information that does not personally identify you. We track this information using cookies, or small text files which include an anonymous unique identifier. Cookies are sent to a user's browser from our servers and are stored on the user's computer hard drive. Sending a cookie to a user's browser enables us to collect Non-Personal Information about that user and keep a record of the user's preferences when utilizing our services, both on an individual and aggregate basis. For example, the Company may use cookies to collect your Internet Protocol address and data concerning web page requests.

The Company may use both persistent and session cookies; persistent cookies remain on your computer after you close your session and until you delete them, while session cookies expire when you close your browser. Cookies facilitate your utilization of the Site and enable us to track activity and customize your website experience. See section IX for how to manage cookies.

2. Information you provide through forms on the Site

In addition to the information provided automatically by your browser when you visit the Site, we collect the information you enter when you submit a form on the Site, for example a contact or connection request, or an application to join our expert network. This typically includes your name, business email, phone number, company, position, country and the details of your request. By submitting a form, you authorize us to collect, store and use that information in accordance with this Privacy Policy.

3. Children's privacy

The Site and the Service are intended for business users and are not directed to anyone under the age of 18. The Site does not knowingly collect or solicit information from anyone under the age of 18, or allow anyone under the age of 18 to use the Service. In the event that we learn that we have gathered personal information from anyone under the age of 18 without the consent of a parent or guardian, we will delete that information as soon as possible. If you believe we have collected such information, please contact us at compliance@meapoint.com.

II. HOW WE USE AND SHARE INFORMATION

Personal Information

Except as otherwise stated in this Privacy Policy, we do not sell, trade, rent or otherwise share for marketing purposes your Personal Information with third parties without your consent. We do share Personal Information with vendors who are performing services for the Company, such as the providers of our website and email communications, who are provided access to Personal Information for purposes of operating the Site and sending emails from us. Those vendors use your Personal Information only at our direction and in accordance with our Privacy Policy.

When you ask us to connect you with an expert or a business counterpart, we share the information needed for that connection (such as your name, company, role and a summary of your request) with the other party, only after you have agreed to that connection. If you are an expert, we share relevant parts of your professional profile with clients who are considering a consultation with you.

In general, the Personal Information you provide to us is used to help us communicate with you. For example, we use Personal Information to contact users in response to questions and requests, make the connections you ask for, solicit feedback from users, provide support, and inform users about promotional offers.

We may share Personal Information with outside parties if we have a good-faith belief that access, use, preservation or disclosure of the information is reasonably necessary to meet any applicable legal process or enforceable governmental request; to enforce applicable Terms of Use, including investigation of potential violations; address fraud, security or technical concerns; or to protect against harm to the rights, property, or safety of our users or the public as required or permitted by law.

Non-Personal Information

In general, we use Non-Personal Information to help us improve the Service and customize the user experience. We also aggregate Non-Personal Information in order to track trends and analyze use patterns on the Site. This Privacy Policy does not limit in any way our use or disclosure of Non-Personal Information and we reserve the right to use and disclose such Non-Personal Information to our partners, advertisers and other third parties at our discretion.

In the event we undergo a business transaction such as a merger, acquisition by another company, or sale of all or a portion of our assets, your Personal Information may be among the assets transferred. You acknowledge and consent that such transfers may occur and are permitted by this

Privacy Policy, and that any acquirer of our assets may continue to process your Personal Information as set forth in this Privacy Policy. If our information practices change at any time in the future, we will post the policy changes to the Site so that you may opt out of the new information practices. We suggest that you check the Site periodically if you are concerned about how your information is used.

Legal bases

Where data-protection law requires a legal basis, we process Personal Information (a) to take steps at your request before entering into, or to perform, an agreement with you (for example, handling a connection request or an expert engagement); (b) for our legitimate interests in running and improving our business and the Site, where those interests are not overridden by your rights; (c) with your consent, for example for promotional emails and non-essential cookies, which you can withdraw at any time; and (d) to comply with legal obligations.

III. HOW WE PROTECT INFORMATION

We implement security measures designed to protect your information from unauthorized access. We further protect your information from potential security breaches by implementing certain technological security measures including encryption, firewalls and secure socket layer technology. However, these measures do not guarantee that your information will not be accessed, disclosed, altered or destroyed by breach of such firewalls and secure server software. By using our Service, you acknowledge that you understand and agree to assume these risks.

IV. YOUR RIGHTS REGARDING THE USE OF YOUR PERSONAL INFORMATION

Subject to applicable law, you have the right to ask us for access to the Personal Information we hold about you, to have it corrected or deleted, to restrict or object to its processing, to receive it in a portable format, and to withdraw any consent you have given. To make a request, email compliance@meapoint.com. We will respond within one month. You also have the right to complain to the data-protection authority where you live or work, or in the United Arab Emirates.

You have the right at any time to prevent us from contacting you for marketing purposes. When we send a promotional communication to a user, the user can opt out of further promotional communications by following the unsubscribe instructions provided in each promotional email. You can also indicate that you do not wish to receive marketing communications by sending us an email with the subject "OPT OUT" to compliance@meapoint.com. Please note that notwithstanding the promotional preferences you indicate, we may continue to send you administrative emails including, for example, periodic updates to our Privacy Policy.

V. LINKS TO OTHER WEBSITES

As part of the Service, we may provide links to or compatibility with other websites or applications. However, we are not responsible for the privacy practices employed by those websites or the information or content they contain. This Privacy Policy applies solely to information collected by us through the Site and the Service. Therefore, this Privacy Policy does not apply to your use of a third party website accessed by selecting a link on our Site or via our Service. To the extent that you access or use the Service through or on another website or application, then the privacy policy of that other website or application will apply to your access or use of that site or application. We encourage our users to read the privacy statements of other websites before proceeding to use them.

VI. CHANGES TO OUR PRIVACY POLICY

The Company reserves the right to change this policy and our Terms of Use at any time. We will notify you of significant changes to our Privacy Policy by sending a notice to the email address you provided to us or by placing a prominent notice on our Site. Significant changes will go into effect 30 days following such notification. Non-material changes or clarifications will take effect immediately. You should periodically check the Site and this privacy page for updates.

VII. DATA RETENTION

We keep Personal Information only for as long as we need it for the purposes described in this Privacy Policy, or as long as the law requires. Requests that do not lead to an ongoing relationship are deleted within 24 months. Expert profiles are kept while you remain a member of our network and deleted on request.

VIII. INTERNATIONAL TRANSFERS

The Company is based in Dubai, United Arab Emirates. Our service providers and the parties we connect you with may be located in other countries, so your Personal Information may be transferred outside your country and outside the United Arab Emirates. Where we transfer Personal Information, we take reasonable steps to make sure it is protected in line with this Privacy Policy and applicable law.

IX. COOKIES

You can accept or refuse non-essential cookies through the cookie banner on the Site, and you can delete or block cookies in your browser settings. Blocking some cookies may affect how the Site works.

X. CONTACT US

If you have any questions regarding this Privacy Policy or the practices of this Site, please contact us by sending an email to compliance@meapoint.com, or by writing to MEAPOINT LLC-FZ, Meydan Grandstand, 6th floor, Meydan Road, Nad Al Sheba, Dubai, United Arab Emirates.

Last updated: 25 September 2026.